



# NFL FLAG EXCHANGE POLICY

**\*\* NFL FLAG has a No Refund Policy on equipment orders. We understand that last minute registration changes occur and we are willing to help address these situations by offering a 1 time per season exchange policy. \*\***

## DETAILS FOR EXCHANGE

- **\$25 exchange fee** for restocking, processing, and shipping costs up to 10 items
- If exchanging more than 10 items please complete and submit multiple forms as needed
- \$5 Charge for each additional item exchanged
- Limit of 20% of current season's order can be exchanged
- League Organizer is responsible for shipping costs back to NFL FLAG
- One (1) time exchange per season ONLY
- Items can only be exchanged for items of matching value (core jerseys cannot be exchanged for sublimated jerseys)
- Footballs, belt, mouth guards and socks cannot be exchanged
- Jerseys, shorts and sleeves must be in NEW, UNWORN condition
- Exchange shipments will be processed once the original items have been received and checked in by the NFL FLAG team
- Exchange shipments back to customers are shipped with Ground Shipping Only, no express shipping options available

## SHIPPING RETURNS AND PAYMENT OPTIONS

### Send all exchange requests to the following address:

Reigning Champs Experiences  
ATTN: NFL FLAG Warehouse - Exchange  
1333 N Kingsbury ST 4th floor  
Chicago, IL 60642

### Exchange fee:

**\$25 up to the first 10 items** (restocking, processing, and shipping costs)  
**\$5 fee** for each additional item exchanged.

### Payment options:

Exchanges must be paid in advance before exchange orders will be processed.  
Exchanges cannot be paid by invoice.

### Preferred payment method - credit card payment:

After completing the exchange from below select the pay by credit card option and email a copy of your exchange form to [info@nflflag.com](mailto:info@nflflag.com) and a NFL FLAG rep will call you to process this payment.

### Check:

Make check payable to Reigning Champs Football LLC; Include check and exchange form in your shipment and email a copy of your exchange form to [info@nflflag.com](mailto:info@nflflag.com)

**Email exchange form to: [info@nflflag.com](mailto:info@nflflag.com) AND include a copy in the shipment of return items**



If exchanging more than 10 items please complete and submit multiple forms as needed